

PTO-1449	Application No. Unassigned	Applicant(s) Richard (nmi) Braun, et al.	
	Docket Number 073897.0145	Group Art Unit Unassigned	Filing Date September 29, 2003

**Information Disclosure Citation
in an Application**

U.S. PATENT DOCUMENTS

		DOCUMENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE
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MM	B.	6,415,288 B1	07/02/2002	Gebauer	707	10	11/09/1998
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		DOCUMENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
							YES	NO
	H.							
	I.							

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MM	K.	"Windows 2000 Centralized Management", White Paper, Microsoft Windows 2000 Server, ©2000, 16 pages.	2000
MM	L.	Kaiser, John, "Step-by-Step Guide to Remote Assistance", Operating System, http://www.microsoft.com/technet/prodtechnol/winxppro/maintain/rmassist.asp?frame=true , 13 pages.	07/2001
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MM	Q.	"Remote Assistance FAQ for General Users", Microsoft Windows ^{XP} , http://www.microsoft.com/windowsxp/pro/using/howto/gethelp/remotassist/rafaq-general , 4 pages.	12/11/2001
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EXAMINER /Marvin Mabini/	DATE CONSIDERED 09/20/2006
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EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP § 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the applicant.